

Terms and Conditions

We hope that you understand that terms and conditions are necessary to be fair to everyone and to avoid misunderstandings. We will always try to be flexible and will judge every situation on its individual merit.

1. Bookings and Payment

- ❖ A contract binding to both parties exists when our confirmation letter is issued.
- ❖ Unless otherwise agreed, a non-refundable deposit of £100 per week is needed to secure your booking.
- ❖ The balance is due 4 weeks before your arrival.
- ❖ Where a booking is made less than 4 weeks before your arrival, full payment is due immediately.
- ❖ Payment is by cheque or cash only. Sorry, we don't take credit cards yet but hope to in the future! Please make cheques payable to **HEATHER PARRY**.

2. Cancellation and insurance

- ❖ Please notify us of cancellation immediately in writing. We will make every effort to re-let the accommodation.
- ❖ Regretfully, your deposit is non-refundable and if you cancel your booking you are liable for the payment of your balance. However, if we re-let the accommodation for all or part of the time the resulting monies will be deducted pro rata from your remaining balance.
- ❖ We do not operate a cancellation scheme so you may wish to take out holiday insurance to cover you for cancellation.
- ❖ We hope that we never have to cancel or postpone a booking, but we reserve the right to do so in the event of circumstances beyond our control.
- ❖ Guests' personal possessions are not covered by our insurance so you should ensure you have adequate cover yourself.

3. Fire and safety

- ❖ The accommodation is strictly non-smoking. Should it become clear that smoking has taken place indoors a charge of £100 will be made to cover the time and additional cleaning costs necessary to restore the premises for the following guests. An ashtray is provided in the garden for anyone who has to smoke, but please empty this into the dustbin after use and don't litter the garden with discarded smoking materials.
- ❖ No naked flames are allowed in the accommodation apart from the fitted gas hob and oven.
- ❖ No deep fat frying is permitted.
- ❖ You must inform us if you intend to bring in any electrical item over 1 kilowatt in power.
- ❖ Please read the instructions in the information folder, which tell you what to do in the event of fire.

4. Use of the accommodation

- ❖ The accommodation will be ready by 3pm on your arrival day and needs to be vacated by 10am on the day of departure.
- ❖ You agree to take all reasonable and proper care of your accommodation and the garden. This includes keys, furniture, fixtures and fittings. You agree to leave everything in the same state of condition and repair that it was at the commencement of your stay.
- ❖ Accidents happen! Please notify us immediately of any breakages, loss or spillage. In the unusual event that we deem it necessary you agree to reimburse us for replacement, repair or cleaning costs.

5. Vehicles

- ❖ Parking is permitted on the drive for one licensed and taxed vehicle. Any additional vehicles or additional transport such as trailers will be accommodated by prior agreement only.

6. Dogs

- ❖ We're sorry, but for the sanity of our cats we've decided not to allow dogs or other pets.